











Supporting Action: EU 7th Framework Program AAT-2010-RTD-1, Project Nr.: 266249

Coordinator: Altran Switzerland

Consortium partners:

EADS Innovation Works (FR/DE), Carl Zeiss (DE), Altran (F + BE) and ABB / Micos (CH)

INNOVATION MANAGEMENT SW PLATFORM FOR AERONAUTICS A web based tool



Project Scope and Objectives

Background - Predecessor Projects

Out of the box (ACARE¹ Study 2006-2007)

- Objective: identifying innovative, discontinuous, revolutionary and radical concepts and technologies for air transport of the future.
- Phase 1: creative ideas and concepts were identified (100 ideas)
- Phase 2: ideas were assessed based on their feasibility in terms of customer acceptance, economics, efficiency and technologies:

Six promising ideas:

- sustainable propulsion concepts
- the use of ground power to increase the efficiency of flying
- autonomous guidance and control for air vehicles
- personal air transport systems
- novel ways to connect people with aircraft
- the concept of the airborne cruiser and its feeder aircraft



■ Benefits: a more structured approach for thinking about radical changes in Air Transport on a European level.



Project Scope and Objectives

Background – Predecessor Projects

CREATE (FP7 Project, 2008-2010)

- Objective: Design and implement a process to collect and assess innovative ideas for the future of air transport (2040 and beyond)
- Novel ideas will be collected through a workshop and the voluntary stakeholder contributions via a WIKI type of website:

Innopedia - the wiki for ideas in Aeronautics & Air Transport: http://innopedia.wikidot.com

- Project activities:
 - 1. Technology Watch
 - 2. Idea Generating Workshop
 - 3. Merging of Ideas
 - 4. Assessment of Ideas
 - 5. Internet based aeronautics WIKI
 - 6. Incubation of Novel Ideas









FP7 Call: "Platform to stimulate the development of breakthrough technologies and concepts enabling step changes in aviation"

Expected impact:

The platform should demonstrate the ability to identify, assess, nourish and facilitate the development of <u>breakthrough technologies and concepts</u> that could become operational towards the <u>second half of this century</u>.

Scope:

The platform should go beyond the proof of concept developed in the CREATE project by actually performing the implementation and operation of the comprised elements.





The newly developed software-based innovation <u>platform</u> for aeronautics and the associated launch & <u>real case</u> application with industrial partners shall lead to:



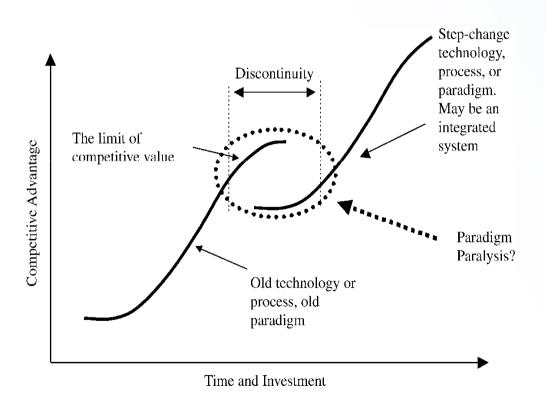
- Increase in innovation efficiency (goal-oriented, systematic and model-based approach to innovation => *breakthroughs*)
- Business process integration of innovation process & platform (work-flow, dashboard)
- Fostering continuous and process-flow based collaboration between stakeholders: user communities!
- Establishing a database to efficiently manage knowledge



Achieve and keep innovation leadership in Europe (sustainable innovation, based on incremental and breakthrough changes)



How to achieve "Sustainable Innovation Cycles" & Breakthroughs



Assure

"Continuity of

S-curves" and

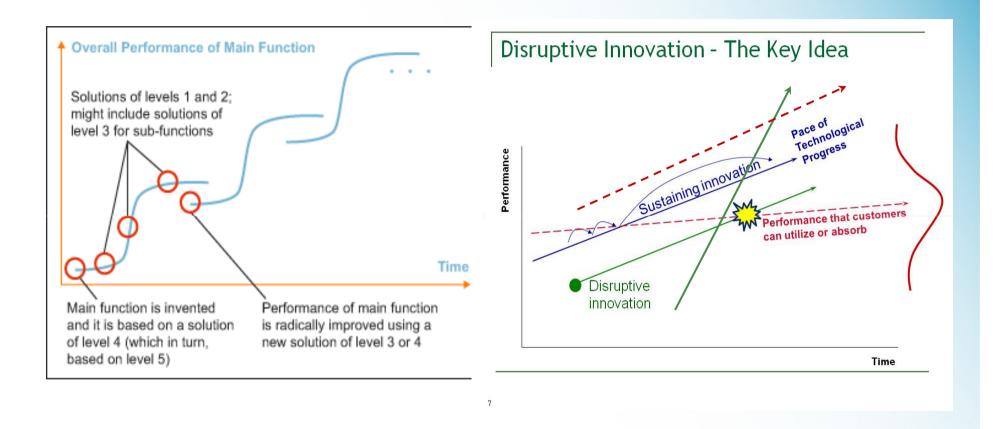
Transitions

with clear

Created Value



How to achieve "Sustainable Innovation" and Breakthroughs



Innovation needs to be "well-timed"; too fast can be bad as well!



How to achieve "Sustainable Innovation" and Breakthroughs





Market Need vs. Voice of the Customer



«If I had asked people what they wanted, they would have said faster horses. » - Henry Ford



Famous Historical Examples of Break-Throughs (Disruption)

Electric Cars vs. Combustion Engine Cars (1900)
Gas-Bulbs vs. Electric Bulbs (Edison)
Ice Harvesting vs. Freezers
Conventional (AgCl) vs. Digital Photography (Kodak => ...)
Conventional Disks vs. Laptop Harddisks (IBM => Hitachi)
Propeller vs Jet Engine
Electrical vs. Optical Communication

Discussion: Anticipated Market Y/N? VoC Effective Y/N?

Innovation in Aeronautics Europe





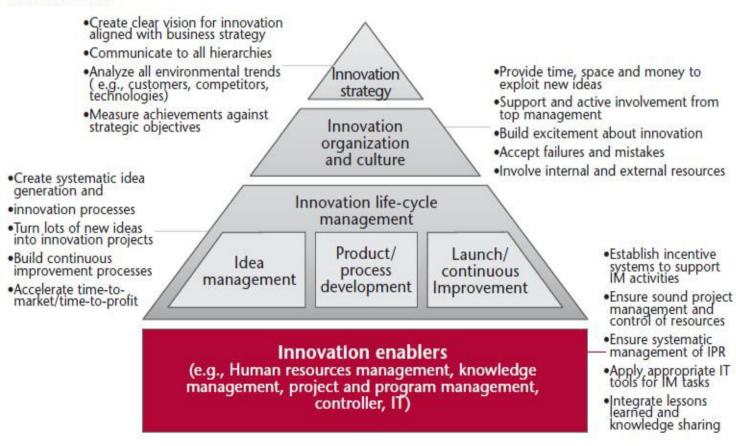






To achieve continuous and successful (sustainable) innovation in a company, several aspects and factors play a crucial role; all must be effective

FIGURE 16: Success factors in each dimension of A.T. Kearney's "House of Innovation"

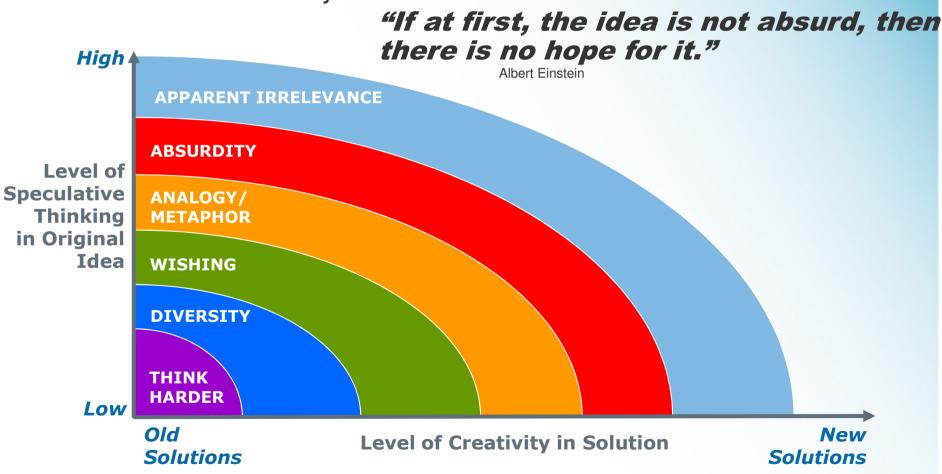




Creative Thinking

"If you can dream it, you can do it."

Walt Disney





Creativity: "Wishful Thinking" (Polaroid)





The creativity continuum

PARADIGM PARADIGM PARADIGM PRESERVING STRETCHING BREAKING

- "Safe"
- Use of imagination not necessary
- Not necessarily expressive
- Free association
- Can be used by experienced and inexperienced groups

- Could be viewed as "unsafe"
- Use of imagination necessary
- Expressive
- Fantasy or unrelated stimuli
- Should only be used by experienced groups

- Brainstorming
- Object Stimulation
- Wishful Thinking

- Brainwriting

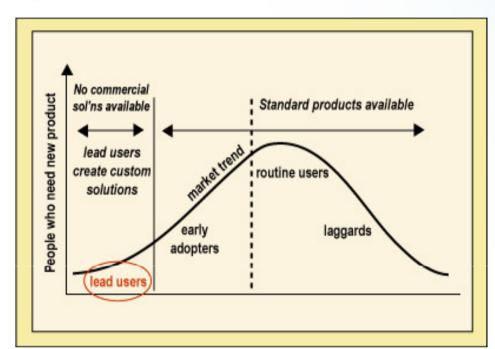
- Metaphors

- Rich Pictures

Source: McFadzean (1996a)

Lead Users (LU) Approach: Method (Eric von Hippel, MIT); Power of User Communities







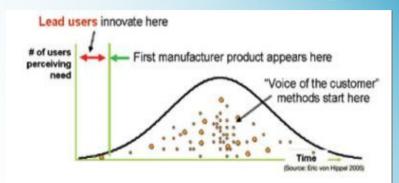


Figure 2: Distinction between lead user innovation and innovative ideas from customers



TO SHARE YOUR NXT PROJECT

GET STARTED ▶

Human Factors



It is crucial to provide also:

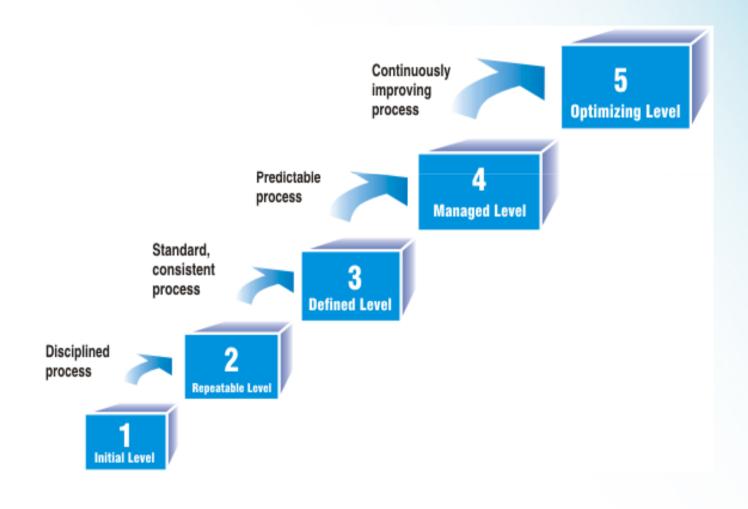
- Cross-functional Teamwork
- Incentives (innovation-shares, rewards)
- Motivation (roles, responsibilities, teams)
- Training (Creativity, Innovation)
- Facilitation (communication, exchange of information)

Innovation must be FUN!





Altran Innovation Processes Model: Analogous to CMMI & NPDP, with Innovation Management KPI Dashboard



A web based platform to support Innovation Management and to facilitate breakthroughs



Tailored to **Aeronautics** Incorporate industryspecific requirements. structures and priorities: **Feedback Loops** Categories and KPIs To capture project and **KPI's and Process** process feedback (incl. **Dashboard** "negative knowledge"), rebuttable review Work-flow process based **Based on systematic** Innovation **Management Process Guidelines for Technology Watch** Innovation Track environmental **Techniques** changes, emerging Generic portfolio of technologies etc. tools & descriptions **Collaborative Work** Different people working on the same content asynchronously Boosting creativity

■ Higher success in radical ideas +

planning / execution

■ For Innovators:

- Methods for generating ideas
- A pool for sharing ideas and getting inspiration
- An environment to find collaborators and work together on an idea
- A clear path to promote an idea and turn it into a project within the organization

Additionally, for Managers:

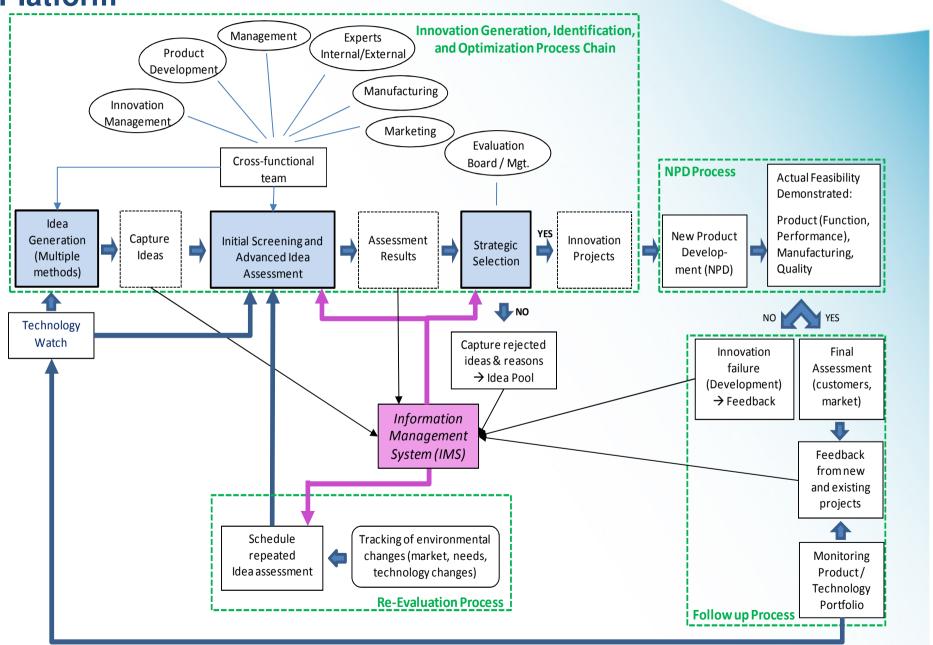
- Idea calls
- Spot talents and ideas
- Control over the process

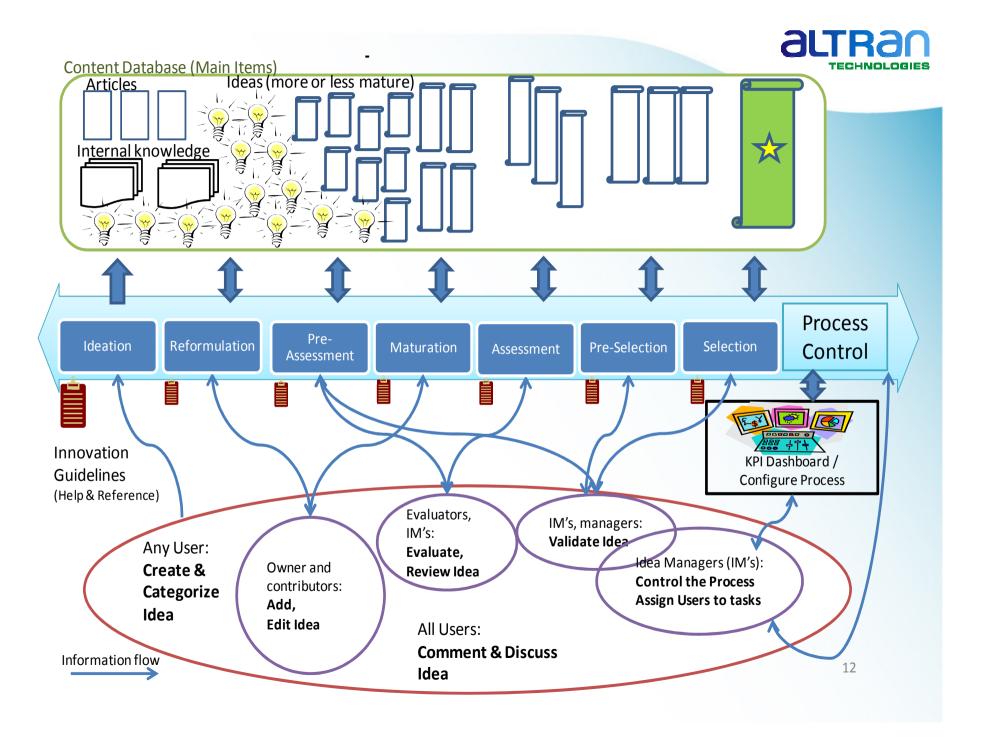
Additionally, for Executives:

- Transparent Idea Promotion Process
- Involvement at all levels in the organization
- Assurance of a methodic Generation, Maturation, Assessment process prior to submission for Selection

Altran Innovation Processes Model + FP7 SW Platform





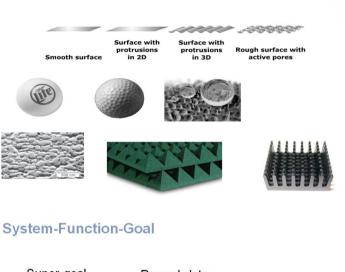


Innovation Methods: from TRIZ



Trends of Evolution, Ideal Final Result, System-Function Analysis

An analysis of 3 million patents shows that all systems follow a limited number of technical trends & inventive principles to evolve => Breakthroughs



Super goal Goal Make marks Function Deposit material System Remove material Move material Modify material

Ideal Final Result 2 interfaces less ideal Ideal Final Result Feasible ideas Result

...to obtain maximum value



Where do we stand now?



Project Management (WP12)

Preparation

Requirements

Platform Development

Implementation

Negotiation

Grant Agreement (Oct./Nov. 2010)

WP1: Kick-off

Agreement on Scope and Plan (Nov. 2010) WP2: System Requirements (Innovation) Draft SRD

WP3: System Requirements (Aeronautics) Full SRD

WP4: Software Requirements
Full SRS

SRD: System
Requirements Document

SRS: Software
Requirements
Specifications

WP5: SW Architecture
GUI. PDD

WP6: SW Design FSDD & Software test plan STP

WP7: Coding & Unit Test
Unit tested SW code

WP8: Component Integration & Testing Stable SW baseline, user manuals

WP9: System Testing
Acceptance test, release

GUI: Graphical User Interface

PDD: Preliminary Design Doc. FSDD: Final SW Design Doc. STP: Software Test Plan

WP10: Workshops

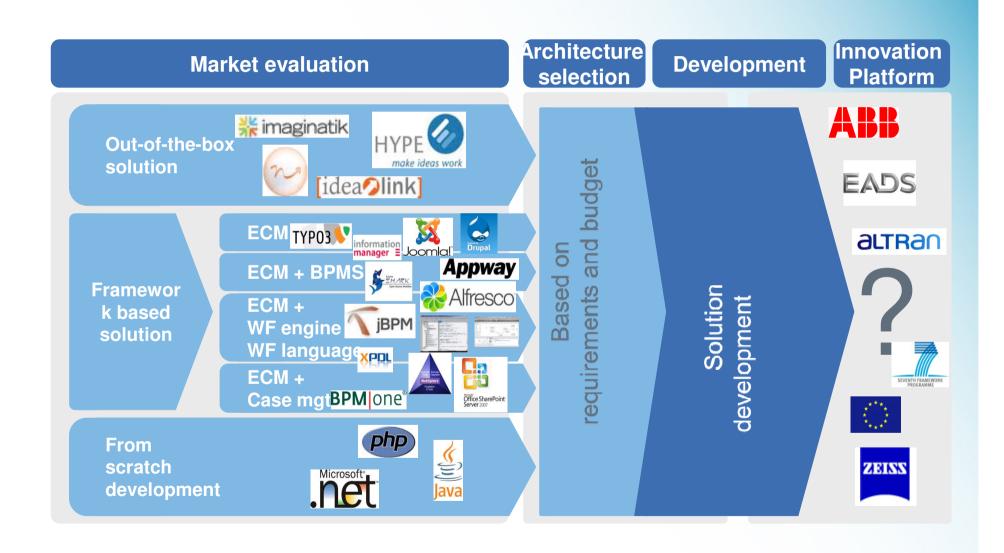
Real-case Innovation
Themes, Evaluated
Ideas for
Breakthroughs in
Aeronautics

WP11: Dissemination

SW Platform accessible to partners, selected universities, FP7 aeronautical community, promotion plan

Software Development Approach







altranTECHNOLOGIES

- Innovation Management Process that is Work-Flow based
- Integrated Ideation, Maturation & Assessment
- Integrated Feedback-Loops, also for Innovation Failures
- Know-How Management System with integrated Document Management
- Creativity & Innovation Guidelines (TRIZ, Lead Users etc., tailored to breakthrough innovation)
- Technology Watch (Push & Pull Concepts)
- Dissemination / Use of large User Communities
- Our contact details at Altran Zurich:
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 - Andrew Koubatis
 - Jose Barros















...a global creativity and innovation firm that helps premier organizations:

Gain rich customer insights

Develop innovative solutions

Revitalize vision and strategies

Develop new products

Rejuvenate brands and marketing campaign

Implement business process innovation

Accomplish key mandates where fresh thinking

and collaborative action are needed

Build capability for creativity and innovation







Contact: Dr. Sašo Jezernik, Altran Zurich



Service Portfolio Altran Switzerland

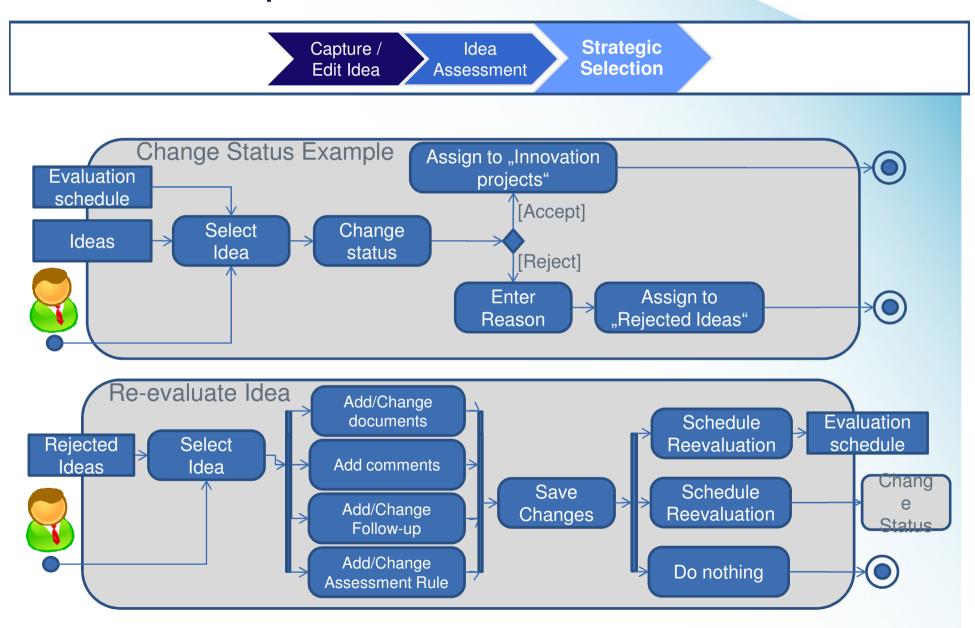
Complementary Offers - Technology, R&D and Innovation Consulting



Product Lifecycle Management (PLM)

Use Case Examples







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